**Building Continuity in Patient Care via a Comprehensive Patient Management Team (CPMT)**

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**EXISTING**
- **CPM(H) Home**
  - Team Support
  - Stage III Tx Responsibilities – Prophylaxis
  - Assists other Team Members in Clinic
  - Tx Planning Introduction & Observation Med Hx Review Observer
  - Evidence-based Pathology Review
  - Reflections:
    - Tx Planning, Med Hx/Med Pathology

**EXISTING**
- **CPM(G) Group**

**NEW**
- **CPM(T) Team**
  - Team Leader
  - Tx Planning Leader
  - Quality Control Leader
  - Laboratory Communication Leader
  - Stage II Tx Responsibilities
  - Final Med Hx Review
  - Final Specialty Consult Review
  - + All D3/D2/D1 Responsibilities (Continued Competence)

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**Student Faculty Benefits:**
- Tiered, Team-based Learning
- Extension of Dental Rounds Model
  - ICDS Rounds
  - Tx planning Rounds
- Increases Student Engagement
- Develops Leadership/Teamwork Skills
  - Shared Clinical Experiences
  - Develops Collaboration and Problem Solving Skills
  - Encourages Higher Order Thinking
  - Increases Efficiency
- Increases Quality of Students’ Pool of Patients
  - Needs-based Patient Screening
  - Decreases CPM(G) Leader Workload
    - Patient Assignments
    - Patient Transfers
    - Tx Planning

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**Patient Benefits:**
- Patient-centered Approach
- Enhanced Access to Care
- Decreased Tx Time
  - Stage I (Disease Control)
  - Stage II (Definitive Tx)
  - Stage III (Maintenance)
- Multiple Students Review Med Hx
- Builds Relationships within CPM(T)
- Improved Clinical Outcomes
- Increased Patient Satisfaction

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**Challenges:**
- Team Formation
- Team Maintenance
- Student Schedule Coordination
- Faculty Acceptance
- Student Acceptance
- Program Acceptance
- Program Fidelity (Calibration)
- Clinical Integration

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**Continuity of Care**

**Project Timeline**

- 02.17 – Curriculum Committee
- 04.17 – Administrative Council
- 08.17 – CPM(T) Pilot
- 01.18 – Full Implementation

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**Resources**
- Instructional Materials
- Annual Orientation by Class
- Faculty Training – F/T & P/T
- axiUm® Modification for Teams
- IT Support
- axiUm® Team Case Progress Reporting

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**Outcome Measures**
- Patient Satisfaction Survey
- Timeliness of Treatment
- Frequency of Appointments
- D3/D2/D1 Exit Survey
  - D4 Evaluation
- Analysis of Patients Seen
- Quality of Care

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**References**