



**ADEA Commission on Change and Innovation
in Dental Education
Liaisons Meeting (ADEA CCI LM)
Rancho Bernardo Inn
San Diego, California**

Frequently Asked Questions

What is the contact information for the Rancho Bernardo Inn?

Rancho Bernardo Inn
17550 Bernardo Oaks Drive
San Diego, CA 92128
Telephone: 858-675-8500
Fax: 858-675-8501
Reservations: 800-542-6096
www.ranchobernardoinn.com

The Rancho Bernardo Inn is located just minutes north of San Diego, near all the attractions that makes San Diego one of the most popular travel destinations in the country.

What are the room rates?

The rate is \$195 for a deluxe resort king or deluxe resort double queen, plus \$10 for the reduced resort fee plus 12.65% for taxes. The total amount is \$230.93 per room per night. Please visit the hotel link on the ADEA website at www.adea.org for room descriptions. The daily resort fee includes:

- In-room coffee and tea service
- Unlimited local, toll-free, and credit card phone calls
- Unlimited in-room high-speed Internet access
- Newspaper delivered to guest room door Monday-Friday
- Daily access to the Rancho Bernard Fitness Center (treatments are additional)
- Complimentary items in Honor Bar, replenished daily

How do I reserve my room?

Hotel reservations may be made through the hotel link on the ADEA website. The deadline for all reservations is **Friday, May 29, 2009**. There is no guarantee of meeting rates or room availability for reservations made after this date.

Please note the hotel processes payment for one night **immediately** upon receipt of your reservation. You may cancel without penalty up to 72 hours prior to your reserved arrival date.

What if I want to arrive early or stay after the conference?

The ADEA room rate (see above) is available three days before and three days after the meeting, if the hotel has rooms available.

Into which airport should I fly? How do I get to and from the airport?

The closest airport is San Diego International Airport (SAN). Rancho Bernardo Inn does **not** provide complimentary shuttle service to and from the San Diego airport. The airport is essentially in downtown San Diego, and the inn is about 25 minutes away.

For travel to Rancho Bernardo Inn, EZ RIDE SHUTTLE is providing a special rate for this meeting. A one-way trip from the airport to the hotel is \$33, and each additional passenger traveling to Rancho Bernardo Inn is charged \$9.

Upon your arrival at San Diego Airport:

- 1) Please turn on your cell phone if you have made pickup arrangements in advance.
- 2) Follow the signs that say "Ground Transportation." This will bring you to the shuttle area.
- 3) Inform the dispatcher at the shuttle area that you have a reservation with EZ RIDE SHUTTLE or want to take EZ RIDE SHUTTLE to the Rancho Bernardo Inn.
- 4) Inform the shuttle driver that you are with the ADEA group and you have a discounted rate of \$33 to Rancho Bernardo Inn. Remember each additional passenger to Rancho Bernardo Inn is \$9.

You may pay the driver cash or use a credit card (Visa, MasterCard, or American Express).

For your return to San Diego Airport, you may call EZ RIDE SHUTTLE at 800-777-0585 with your flight information or see the concierge at the Rancho Bernardo Inn.

Taxi service is also available to Rancho Bernardo Inn. The taxi fare is approximately \$85 one way.

Rental cars are available at the airport. If you don't want to rent a car at the airport but decide you'd like one for a day, both Enterprise and Hertz will drop off and pick up cars at Rancho Bernardo Inn. A midsize car is about \$44 per day.

If I drive, how do I get there and where do I park?

Exit the airport parking lots and make a left (south) on Harbor Drive toward downtown. Make a left (east) on Grape Street. (Downtown streets run in descending alphabetical order toward downtown, with tree names).

Take the I-5 South on ramp. Within a quarter mile, take the CA-163 North on ramp. CA-163 merges with I-15 North.

Exit at Rancho Bernardo Road and go right (east). Several lights down, turn left on Pomerado Road. At the next light, turn left onto Greens East Road.

Self-parking at Rancho Bernardo Inn is complimentary for the ADEA CCI meetings. Valet parked vehicles are \$12 per night. Guests have in and out privileges on a daily basis for paid parking.

What should I wear?

Attire for the meeting is business casual.

What recreation facilities are available at the Rancho Bernardo Inn?

Rancho Bernardo Inn features great leisure activities in the perfect weather of San Diego. Enjoy access to all of the resort's golf courses, including 45 holes on site. Swim in one of two heated, plaza style swimming pools, or relax in one of seven hydro-spas. Plus, guests may enjoy a 5,000-square-foot fitness center and a full-service spa.

Rancho Bernardo Inn offers 10% off spa services. They also offer a \$75 golf rate on weekdays (regularly \$100), and for weekend players a discounted rate of \$100 (regularly \$135).

What restaurants are on the property?

The hotel offers several dining options: Veranda for casual dining; El Bizcocho, open Tuesday through Saturday for fine dining only and Sunday for brunch only; Sports Grill, open daily to enjoy while golfing; Veranda Bar, open daily and for late night dining; and La Taberna Lounge, open nightly with piano music.

If I have a child under the age of 18 with me, what must I know?

ADEA does not allow children to attend any conference functions. If children accompany a participant to the conference, arrangements should be made for their supervision.

What if I have to cancel (either hotel accommodations or meeting participation)?

To cancel your hotel accommodations, contact Rancho Bernardo Inn directly at 858-675-8500. You may cancel without penalty up to 72 hours prior to your reserved arrival date.

Meeting registration cancellations must be received in writing NO LATER than June 8, 2009, to be eligible for refunds. A \$25 processing fee will be deducted from all refunds for cancelled registrations. Refunds are issued after the meeting has concluded. Cancellations received after June 8, 2009, are NOT ELIGIBLE for refunds or credits.